



Division of Roberts Technology Group, Inc. 120 New Britain Blvd., Chalfont, PA 18914 (t) 215-822-0600 (f) 215-822-0662

www.rtgpkg.com

SERVICE RATES

HOURLY RATE:

Regular 8 Hour Day (M-F)	\$115.00 per hour
Overtime (time worked over 8 hours) (M-F)	\$155.00 per hour
Saturday (8 Hour Day)	\$155.00 per hour
Sunday & Holidays (8 Hour Day)	*\$230.00 per hour
Emergency Service (Less than 24hrs notice) (M-F)	\$155.00 per hour
Emergency Service (Less than 24hrs notice (Sat-Sun))	\$230.00 per hour

*Sunday travel will be billed at "regular time (i.e. \$115.00) if customer has technician on-site for three full days or more.

TRAVEL RATE:

Regular	\$75 per hour, or not to exceed flat fee based on region. See chart below
EMERGENCY Weekend Travel (Saturday & Sunday)	\$98.00 per hour
Holidays	\$130.00 per hour

Mileage	\$0.95 per mile
Daily Living Expenses (Non-overnight)	\$35.00 per day
Daily Living Expenses (for Overnight only)	\$85.00 per day
Daily Living Expenses (International)	\$125.00 per day
Airfare, Baggage Fee, Rental Cars, Tolls, Parking, Gas, Hotel	Cost

*** Capped travel rate is not valid for weekend travel unless technician is on-site for three full days.**

*****Depending on the level of complication, some service calls may require more than one service technician.**

The above rates apply to each individual service technician, dispatched from Chalfont, PA Any additional parts will be billable in addition to the above costs.

Hotel Requirements: Holiday Inn/Express or equal grade w/ Wi-Fi capabilities.

These rates are subject to change without notice.

Last modified on 4/26/17

